

# Cameron Keene

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## EDUCATION

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**University of Florida** | Bachelors of Science in Computer Science Gainesville, FL Dec. 2022  
AWS Certified Solutions Architect Associate, AWS Certified AI Practitioner

## SKILLS

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AWS (AgentCore, Bedrock, Lambda, Step Functions, EventBridge, SQS, DynamoDB, Amplify, EC2, Route53, IAM, Cognito, ALB), LangChain, Strands SDK, Java, Spring, TypeScript, Stencil, JavaScript, SQL, Git, Boomi, Mendix, Python

## EXPERIENCE

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**Amazon Web Services - Solution Architect** | *Dallas, Texas* Jan. 2025 – Present

- Co-presented re:Invent breakout session on intelligent contact center solutions; delivered reference architectures for multi-channel agentic experiences using LangChain agents, normalizing SMS, email, text, and voice into unified streams with custom session management, real-time AI flows, autonomous agents, and human augmentation to address poor CX costs; 71 in-person attendees; published AWS sample repo: <https://github.com/aws-samples/sample-aws-bedrock-twilio-voice-ai>.
- Founded and own SONAR, an agentic AI sales platform automating lead discovery/qualification for enterprise accounts; currently deployed to 7 accounts with planned rollout to 24. Generated \$1M ARR in new pipeline during 8-week pilot and scaled to ~300 qualified leads over 7+ months; presented to L8/L10 leadership, driving adoption by demand gen reps and ongoing sales engineer reviews — accelerating customer adoption and strategic expansion.
- Developed and published AI workshop series for telco upskilling; delivered twice with strong participation (main hackathon: 184 attendees; follow-up: 40 participants) — accelerating customer adoption of agentic patterns and leading into hackathons.
- Led two-day on-site technical deep dive and hands-on workshop for major enterprise customer on AWS AgentCore services; prepared materials/resolution guides and facilitated half-day session for 9 senior leaders on memory architecture, single/multi-agent designs, scalable patterns, and real-time Q&A via live AWS docs — directly drove customer-initiated POC of Ban Appeal / Player Experience Helper Bot using AgentCore runtime, Strands SDK, Bedrock KBs, orchestrator with RAG/tool calling (DB lookups via gateway), observability, session memory, and sub-second S2S latency via AWS Nova Sonic — enabling fast, accurate processing and enhanced player interactions
- Led technical deep dives, workshops, and bi-weekly office hours-style sessions for major enterprise customers; prepared materials, ran hands-on sessions for senior leaders, drove customer-initiated POCs, and strengthened partner ecosystems through solution alignment and technical evangelism.

**Texas Instruments - Software Developer** | *Dallas, Texas* Jan. 2023 – Jan. 2025

- Designed and developed internal credit lending platform replacing third-party provider; designed relational schema (ER diagrams, tables, relationships, constraints), queries, JSON schemas, API integrations, and auto-approval workflows — resulting in ~\$250M in customer credit extended.
- Modernized backend systems and reduced technical debt by architecting new batch processing layer, cutting page load time from 10–15s to 2–3s and enabling daily updates.